

9.12.2022

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# Focus Group 1 Outcomes



Our Focus Groups are a chance for you to give us feedback about the service. It is also a space for you to give us any suggestions or tell us something that we may have missed. Your opinion is important to us.

This report gives you an outline of what was discussed and how we have responded.

## **What do you think of the Ask Marc branding?**

*"I like the diversity"*

*"It's not too in your face but you would still look at it"*

*"Yeah, I like it"*

## **Do you think the format and location of the marketing materials were found in a suitable place?**

The Participants came up with two places they each thought would be good places to advertise:

Library's, Night clubs

Barbers, Local shops

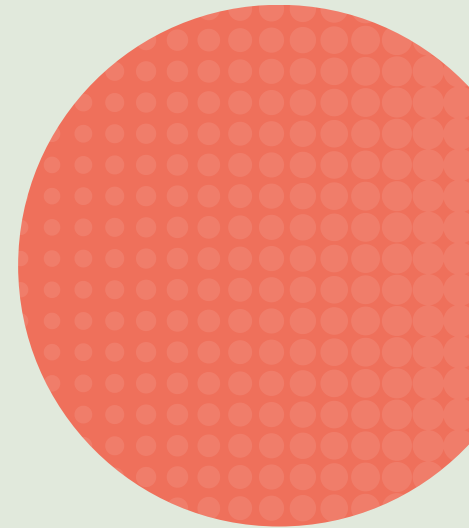
Gyms, Support groups

## **Do you think your advocate respected your background/culture?**

*"Yes, I felt respected"*

*"Yes, it was Non-judgemental"*

*"I felt listened to"*



## How have you found accessing the service?

*"I was nervous"*

*"I had supportive advocates"*

*"I knew it was a confidential space"*

*"I have been believed"*

*"It is a social space of acceptance"*

## Please share a comment on how you have found the experience of accessing the building and rooms?

*"I feel comfortable to come here, it's easy to access"*

*"Its nice, the rooms are done nicely to"*

*"It felt good to talk to someone in person"*

*"It's a safe space to come and speak"*

## Was the preferred choice of the gender of your worker met and respected?

*"It was important for me to work with a female as I felt more comfortable and less judged"*

*"I felt very respected through my journey and appreciated all the support I have received my advocate saved my life and never made me feel less of a man"*

*"I had no preference coming into Ask Marc and working with a male"*

## **Did you feel empowered to choose how you engaged with the service?**

*"I felt I was in control even more so with the Ask Marc service"*

*"I mean everyone is nice and friendly and I felt comfortable"*

## **Have you found the intervention work male specific?**

*"Well yes it never felt that it wasn't for men"*

*"Yes, I felt heard and that was powerful"*

*"Yes for me it was when doing them I felt believed and that is something I feared if no one believed me then they wouldn't take me seriously"*

## **Suggestions and how we have responded**

The participants informed us that there wasn't enough separate Ask Marc signage around our buildings for them to clearly identify where we were based. We have now put signs on our front facing doors so we are easier to identify.

There was a suggestion to reach out to a variety of places where more men will be aware of the Ask Marc Service. We now have a team of outreach workers who are creating a strategy to reach out to appropriate spaces to engage more clients.

We thank those who participated. Please keep in tune with our social media for our next Focus Group.